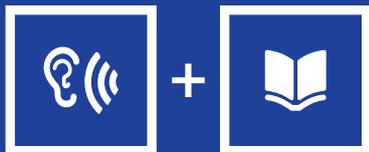


ETS® TOEIC®

Listening  
&  
Reading  
TEST



Trusted worldwide  
to measure English  
listening and reading  
skills for the workplace.

# TOEIC®

## LISTENING AND READING TEST



Measures beginner to advanced proficiency level of English listening and reading skills needed in the workplace.

## Why use the TOEIC Listening and Reading test?

The TOEIC Listening and Reading test enables organizations to assess English-language communication skills that are used in the workplace, from telephone conversations and meetings, to information analysis and correspondence.



## Scores with Meaning

A rigorous scoring process ensures that the TOEIC Listening and Reading test delivers accurate and reliable results. The test is based on up-to-date, real-world workplace scenarios. This comprehensive approach provides meaningful feedback on a test taker's ability to perform a range of tasks, including understanding explanations and instructions and connecting information in different real-world texts.

### The reported scores provide reliable and consistent data to:

- ✓ Inform decision-making when pre-selecting and selecting candidates.
- ✓ Position students and learners to form level groups.
- ✓ Measure the progress of students and learners.
- ✓ Validate the level of English required to obtain a diploma or certification.

# Test Format and Content

The TOEIC Listening and Reading test is designed to assess a test taker's ability to understand explanations and instructions, follow public talks and announcements, understand workplace conversations and connect information in different real-world texts. The test consists of two separate sections, one for listening and one for reading. Test questions are based on up-to-date, real-world workplace scenarios.

**i** The question types on TOEIC Listening and Reading test and the TOEIC Listening and Reading test Multi-stage Adaptive Version are the same. However, the test format for the multi-stage adaptive version is different.

The TOEIC Listening and Reading test multi-stage adaptive version is a multiple-choice tests that consists of 90 questions divided in two sections. Each section has two stages: Unit One, and Unit Two. Unit One is the same for all test takers. Test takers will then receive questions in Unit Two based on their Unit One performance.

The Listening section and Reading section are independent of one another. Performance on the Listening section will not impact the questions received on the Reading section.



## LISTENING

Test takers listen to a variety of questions and short conversations recorded in English, then answer questions based on what they have heard.

- Part 1: Photographs
- Part 2: Question – response
- Part 3: Conversations
- Part 4: Short Talks

**Total number of questions: 100**  
**Total time: 45 minutes**

### LISTENING MULTISTAGE ADAPTIVE (1h)

The performance on Unit 1 determines which set of questions are received in Unit 2

- |        |         |                     |
|--------|---------|---------------------|
| Unit 1 | Part 1: | Photographs         |
|        | Part 2: | Question – response |
|        | Part 3: | Conversations       |
|        | Part 4: | Short Talks         |

- |        |         |                     |
|--------|---------|---------------------|
| Unit 2 | Part 1: | Question – response |
|        | Part 2: | Conversations       |
|        | Part 3: | Short Talks         |

**Total number of questions: 45**  
**Total time: 25 min.**



## READING

Test takers read a variety of written materials relevant to everyday and workplace life, then respond to questions, based on what they read, at their own pace.

- Part 5: Incomplete sentences
- Part 6: Text completion
- Part 7: Reading comprehension

**Total number of questions: 100**  
**Total time: 75 minutes**

### READING MULTISTAGE ADAPTIVE (1h)

The performance on Unit 1 determines which set of questions are received in Unit 2

- |        |         |                       |
|--------|---------|-----------------------|
| Unit 1 | Part 1: | Incomplete Sentences  |
|        | Part 2: | Text Completion       |
|        | Part 3: | Reading Comprehension |

- |        |         |                       |
|--------|---------|-----------------------|
| Unit 2 | Part 1: | Incomplete Sentences  |
|        | Part 2: | Text Completion       |
|        | Part 3: | Reading Comprehension |

**Total number of questions: 45**  
**Total time: 37 min.**

# Taking the Test

The TOEIC Listening and Reading test is offered:



## As an Institutional Program

- ✓ The tests can be taken:
  - In person, at a location determined by the organization and under its responsibility,
  - Remotely\*, at a location chosen by the candidate.
- ✓ The organization can choose:
  - A paper-based test (in person only),
  - An online test:
    - Computer-based (in person or remote)\*,
    - On a tablet (in person only).
- ✓ The organization can access the results in an Excel format in its online Customer Account. The digital score report is available as an option.
- ✓ The results of the Institutional Program are intended for internal use only.\*



## As a Public Program

- ✓ In a public program test center, the organization can choose between:
  - A paper-based test,
  - An online test, on a computer or tablet.
- ✓ The organization can access the results in an Excel format in its online Customer Account.
- ✓ The organization receives a digital certificate of results. It can choose to send the certificates to the candidates themselves or activate automatic sending to candidates from their online account.
- ✓ The results of the Public Program are intended for international use.

*\* Specific features may exist depending on the country.  
Please get in touch with your sales contact for more information.*

# Scores

## Scoring scale

- ✓ Each section is scored from 5 to 495 points.
- ✓ The total of the Listening and Reading sections is scored from 10 to 990 points.
- ✓ Each result is correlated with the Common European Framework of Reference for Languages (CEFR), from level A1 to level C1.

## Validity of results

- ✓ Results are valid for 2 years.

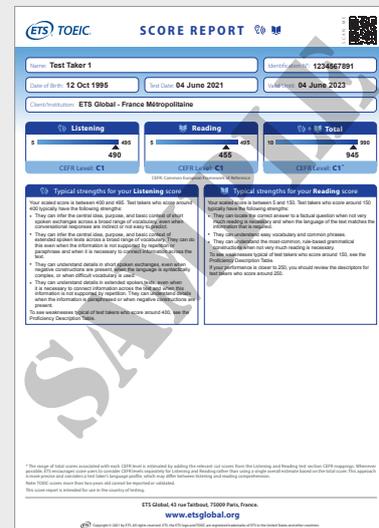
# Delivery time and reception of score reports

## Standard delivery time in calendar days



### Institutional Program

	Paper-based <sup>(1)</sup>	Online test	
		In person	Remote
Digital Score Report	5 to 7 days	3 hours after test	7 to 10 days
Paper Score Report	5 to 7 days + delivery time	Mailed day of the test	7 to 10 days + delivery time

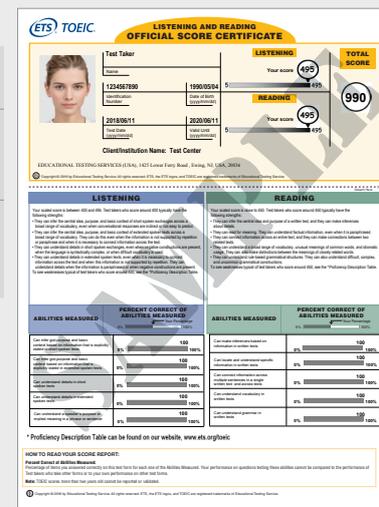


The design is subject to change



### Public Program

	Paper-based <sup>(1)</sup>	Online test
Digital Score Report	10 to 15 days	3 hours after test
Paper Score Report	10 to 15 days + delivery time	Mailed day of the test



Non-binding document

(1) From reception of the package at ETS Global

## Express delivery time

For the paper-based test, there is an express delivery option available depending on the country. For more information, please contact your sales representative.

For more than 45 years as an industry leader, the TOEIC® program has set the global standard for assessing English-language communication skills needed in the workplace and everyday life. The TOEIC assessments are the most widely used around the world with 14,000+ organizations across more than 160 countries trusting TOEIC scores to inform the decisions that matter.

ETS Global is a subsidiary of ETS, a non-profit organization whose mission is to help advance quality and equity in education by providing fair and valid assessments, research and related services. Our solutions and services measure knowledge and skills, promote learning and performance, and support education and professional development for all people worldwide.

To learn more about the TOEIC Program:

**[www.etsglobal.org](http://www.etsglobal.org)**